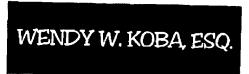


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Case Name:	Buffalo et al. 1999-0699	·			
Serial Number:	09/649,974				
Filing Date:	August 29, 2000				
Group Art Unit:	2154				
Examiner:	P. Lee				
Title:	Customer Service Maintenance A	utomation			
In response to a non-t documents:	final office action dated Novemb	er 27, 2003 attached please find the following			
1. Transmittal Form	(1 page)				
2. Certificate of Facsin	2. Certificate of Facsimile Transmission under 37 CFR 1.8 (1 page)				
3. Revocation of Asso					
5. Amendment (15 pag	5. Amendment (15 pages)				
Respectfully submitted,					
Wendy W. Moba, Esq.	Folia				



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